



COVID-19 (CORONAVIRUS) BCOP DAILY BULLETIN

25.03.2020

The BCOP Daily Bulletin Board, aims to ensure that staff, families and other visitors remain informed of latest guidance, and latest BCOP specifics in relation to the virus.

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As we begin to settle into our new ways of working, our new socially distanced (but safer) society, I thank you all for continuing to refrain from visiting the homes, whilst we all appreciate how difficult it is not to see our loved ones - this is clear evidence of how we are all looking after each other - thank you.

Like every other Health & social Care Provider in the nation, we are experiencing instances of residents displaying symptoms, and also staff. I am pleased to say that our isolation procedures, infection control, cyber communications with key professionals are working, and these situations are being managed, with resident care at the heart of everything we do.

At present, those families affected are notified by individual homes, and it is even more of a testament to the faith that you show in us, that you still observe social distancing and remain away from the home during these exceptional times. Thank you so much for helping to keep everyone, including yourselves as safe as they can be.

Despite staff that have been required to self-isolate, I am so proud to report, that the teams have 'borrowed the blitz spirit' from our residents, and are all supporting each other, picking up additional shifts, swapping shifts to help provide cover, and support for their colleagues. We really are seeing the best of our teams!

DISCLAIMER: This information is compiled by BCOP and updated at 2pm on 25.03.2020. The information about BCOP policies and actions is correct at the time of publication.

While we make every effort to accurately communicate the latest government recommendations, due to the fast-moving nature of the current coronavirus situation, we advise relatives, external visitors and staff to check the official guidance from the UK government at www.gov.uk for further clarification/information.



FOR EXTERNAL PROFESSIONALS

We have been in touch with the local Health Protection Team to ensure that all homes have the latest guidance available.

Required returns for CQC, CCG and BCC continue to be completed.

We thank you all for restricting your visits to our homes to essential visits only.

FOR STAFF

It was so good to meet with staff at Anita Stone Court and Neville Williams House yesterday (and be reminded in both homes to observe infection control and handwashing, and restrict my visit to non-isolated areas only...).

Well done to all of you, this proves that you understand the seriousness of the situation, are willing to champion this cause and totally focused on the protection of our residents and teams - excellent work!

Stay safe.

Kindest regards

Janet Galloway,
Head of Care & Quality, BCOP

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